



October 23, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/13/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

### Charter News

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
NORTH MANKATO MN 56003

October 23, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 25, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003

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Summary	
Previous Balance	
Payments Received - Thank You!	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 11/14/14	
<b>Total Due</b>	

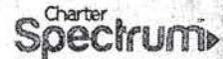
### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 25, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003

MANKATO MN 56003

### Total Due

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 6, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

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1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/26/14</b>	[REDACTED]

[REDACTED]

### Charter News

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**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

November 6, 2014



Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

[REDACTED]  
SLIDELL LA 70458-[REDACTED]

**Total Due by 11/26/14**

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003

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Summary	
Previous Balance	
Payments Received / Thank You	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Phone®	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 12/02/14</b>	

### Charter News

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NORTH MANKATO MN 56003

**Total Due by 12/02/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 14, 2014  
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**Summary**

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 12/04/14
<b>Total Due</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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**Total Due**

Amount you are enclosing

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PO BOX 3149  
MILWAUKEE WI 53201-3149



October 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

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MANKATO MN 56003

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Summary	
Previous Balance	[REDACTED]
Payments Received / Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/16/14</b>	[REDACTED]

[REDACTED]

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[REDACTED]  
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MANKATO MN 56003

**Total Due by 11/16/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



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**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<i>YOUR AUTO PAY WILL BE PROCESSED 11/17/14</i>
<b>Total Due by Auto Pay</b>

[REDACTED]

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[REDACTED]



[REDACTED]  
NORTH MANKATO MN 56003

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Phone Number: [REDACTED]  
Service at [REDACTED]  
NORTH MANKATO MN 56003

**Total Due by Auto Pay** [REDACTED]

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[REDACTED]



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Phone Number:  
Security Code:  
Service At

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Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 12/02/14</b>	[REDACTED]

[REDACTED]

### Charter News

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[REDACTED]  
NORTH MANKATO MN 56003

[REDACTED]

[REDACTED]

November 12, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
NORTH MANKATO MN 56003

**Total Due by 12/02/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



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Phone Number:  
Security Code:  
Service At

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MANKATO MN 56003

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Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/12/14</b>	[REDACTED]

[REDACTED]

### Charter News

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[REDACTED]  
NORTH MANKATO MN 56003

October 23, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 11/12/14**

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 9, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56003

**Contact Us**

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**Summary**

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

*YOUR AUTO PAY WILL BE PROCESSED 12/01/14*

Total Due by Auto Pay

**Charter News**

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November 9, 2014

Account:

Phone Number:

Service at

MANKATO MN 56003



NORTH MANKATO MN 56003

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003

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Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/13/14</b>	[REDACTED]

[REDACTED]

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[REDACTED]  
NORTH MANKATO MN 56003

October 24, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
NORTH MANKATO MN 56003

**Total Due by 11/13/14**

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 6, 2014

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**Summary**

Previous Balance

Payments Received - Thank You!

Adjustments

**Remaining Balance**

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/26/14

**Total Due by Auto Pay**

**Charter News**

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**Summary:**

Previous Balance
Payments Received - Thank You!
Adjustments
<b>Remaining Balance</b>
Charter TV®
Charter Spectrum Internet™
Charter Spectrum Voice™
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/26/14</b>

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[REDACTED]  
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Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter TV@	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 11/07/14	[REDACTED]
<b>Total Due</b>	[REDACTED]

[REDACTED]

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Account:  
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NORTH MANKATO MN 56003

**Total Due**

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PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



July 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 07/21/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months. Your new monthly rate will be \$71.97 for Charter TV, \$44.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.



[REDACTED]  
NORTH MANKATO MN 56003

[REDACTED]

[REDACTED]

July 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 07/21/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 18, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/07/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.



[REDACTED]  
NORTH MANKATO MN 56003

October 18, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 11/07/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 14, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 12/04/14</b>	

**Charter News**

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

**Adult Pay-Per-View** - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



NORTH MANKATO MN 56003

November 14, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003

**Total Due by 12/04/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 3, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/23/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

November 3, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 11/23/14**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 27, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-

Contact Us  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/17/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

[REDACTED]

[REDACTED]

October 27, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 20, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/09/14
<b>Total Due</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum) . Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
NORTH MANKATO MN 56003

October 20, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
NORTH MANKATO MN 56003

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/13/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

October 24, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
NORTH MANKATO MN 56003

**Total Due by 11/13/14**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 6, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/26/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

November 6, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
MANKATO MN 56003

**Total Due by 11/26/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 3, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/24/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier-2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

November 3, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 17, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 11/06/14
<b>Total Due</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum) . Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
NORTH MANKATO MN 56003

October 17, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
NORTH MANKATO MN 56003

**Total Due**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 11, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 12/01/14

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

**4 DVR - Fast forward to more DVR.** Get DVR service on up to 4 TVs in your home for \$19.99 per month (excludes equipment). Record up to 8 shows at once with over 780 hours of storage. Set your DVR to automatically record single shows or an entire series, your shows will be waiting for you when you're ready to watch. Call 1-877-923-5130 or stop by your local Charter Store to pick up your new DVRs.



November 11, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003



NORTH MANKATO MN 56003

**Total Due by 12/01/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 9, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/29/14</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

November 9, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 11/29/14**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 6, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received -Thank You!	[Redacted]
<b>Remaining Balance</b>	[Redacted]
Charter TV®	[Redacted]
Charter Spectrum Internet™	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges	[Redacted]
<b>Total Due by 11/26/14</b>	[Redacted]

[Redacted]

### Charter News

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
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[Redacted]  
NORTH MANKATO MN 56003

November 6, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003-

**Total Due by 11/26/14**

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]



November 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/21/14</b>	[REDACTED]

[REDACTED]

### Charter News

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**Important Information about your Channel Lineup** -  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

November 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 11/21/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 9, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary <small>Service from 11/9/14 through 12/15/14 details on following pages</small>	
Previous Balance	
Payments Received - Thank You!	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 11/29/14	
<b>Total Due</b>	



### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



NORTH MANKATO MN 56003



November 9, 2014

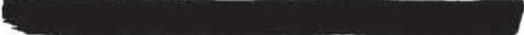
Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





November 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
<b>Current Charges</b>	[REDACTED]
<b>Total Due by 12/02/14</b>	[REDACTED]

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

November 12, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 12/02/14**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 2, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO-PAY WILL BE PROCESSED 11/22/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 2, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

[REDACTED]  
NORTH MANKATO MN 56003

[REDACTED]

[REDACTED]

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 15, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges Due By 12/05/14
<b>Total Due</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

November 15, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 24, 2013  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**

visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 12/14/13</b>

**Charter News**

**Important TV Update** - Due to rising programming costs, effective January 1, 2014, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$2.15 to \$3.50.

**Important Update** - Effective with your next billing statement, pricing will be adjusted for:

- Set-top Box, including Interactive Guide Services from \$5.99 to \$6.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee during the promotional period.

**Wall Fish Installation** - Effective January 1, 2014, Customers installing Charter TV service may elect to have outlets installed via a "wall fish" to hide wiring. A standard wall fish will be \$50.00. For a non-standard (custom) wall fish, the standard wall fish charge applies for the first 60 minutes, then the Hourly Labor Charge applies for each additional 15 minutes.

[REDACTED]

November 24, 2013



Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

[REDACTED]  
[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

**Total Due by 12/14/13**

Amount you are enclosing

\$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 23, 2014

**Auto Pay Notice**

Account: [REDACTED]

Phone Number: [REDACTED]

Security Code: [REDACTED]

Service At [REDACTED]

MANKATO MN 56003-[REDACTED]

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance [REDACTED]

Payments Received -Thank You! [REDACTED]

Remaining Balance [REDACTED]

Charter Spectrum TV™ [REDACTED]

Charter Spectrum Internet™ [REDACTED]

Charter Spectrum Voice™ [REDACTED]

Other Charges [REDACTED]

Taxes, Fees and Charges [REDACTED]

Current Charges [REDACTED]

*YOUR AUTO PAY WILL BE PROCESSED 11/13/14*

**Total Due by Auto Pay** [REDACTED]

**Charter News**

Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important information about your Channel Lineup -**  
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 23, 2014

Account: [REDACTED]

Phone Number: [REDACTED]

Service at [REDACTED]

MANKATO MN 56003

**Total Due by Auto Pay** [REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 15, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter TV®	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 12/05/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

November 15, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 12/05/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 26, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
One-Time Charges	[REDACTED]
Partial Month Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/15/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003 [REDACTED]

October 26, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 11/15/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 15, 2014

**Auto Pay Notice**

Account: [REDACTED]

Phone Number: [REDACTED]

Security Code: [REDACTED]

Service At

MANKATO MN 56003 [REDACTED]

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance [REDACTED]

Payments Received - Thank You! [REDACTED]

Remaining Balance [REDACTED]

Charter Spectrum Internet™ [REDACTED]

Charter Spectrum Voice™ [REDACTED]

Current Charges [REDACTED]

YOUR AUTO PAY WILL BE PROCESSED 12/05/14

Total Due by Auto Pay [REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



November 15, 2014

Account: [REDACTED]

Phone Number: [REDACTED]

Service at

MANKATO MN 56003 [REDACTED]

**Total Due by Auto Pay** [REDACTED]

NORTH MANKATO MN 56003 [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 28, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Customer Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/18/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

October 28, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 12/02/14</b>	[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 12, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-1950



[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Total Due by 12/02/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 6, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

Contact Us  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter FiRe®	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/26/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

### Charter News

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD.
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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003 [REDACTED]

[REDACTED]

[REDACTED]

November 6, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003 [REDACTED]

Total Due by Auto Pay [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 19, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance	
Payments Received - Thank You!	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 11/08/14	
<b>Total Due</b>	

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. This promotion is coming to an end beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.

Welcome to a bigger, faster, more powerful world!  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.



October 19, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003-



NORTH MANKATO MN 56003-

**Total Due**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 2, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received / Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/23/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003 [REDACTED]

[REDACTED]

[REDACTED]

November 2, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003 [REDACTED]

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149  
[REDACTED]



October 18, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003-[Redacted]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received - Thank You!	[Redacted]
<b>Remaining Balance</b>	[Redacted]
Charter Spectrum TV™	[Redacted]
Charter Spectrum Internet™	[Redacted]
Charter Spectrum Voice™	[Redacted]
Other Charges	[Redacted]
One Time Charges	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges	[Redacted]
<b>Total Due by 11/07/14</b>	[Redacted]

[Redacted]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[Redacted]

[Redacted]

NORTH MANKATO MN 56003-[Redacted]

[Redacted]

[Redacted]

October 18, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003-[Redacted]

**Total Due by 11/07/14**

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]



October 18, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/07/14</b>	[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months, beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.



October 18, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]



[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

**Total Due by 11/07/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 27, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

Contact Us  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/17/14
Total Due by Auto Pay

[REDACTED]

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup -  
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



[REDACTED]

NORTH MANKATO MN 56003

October 27, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

Total Due by Auto Pay

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 13, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received - Thank You	
Past Due Balance - Due Now	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
One-Time Charges	
Taxes, Fees and Charges	
Current Charges Due By 12/03/14	
<b>Total Due</b>	

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-

[REDACTED]

[REDACTED]

November 13, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-

**Total Due**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 6, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/26/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-

[REDACTED]

November 6, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003-[Redacted]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received (Thank You!)
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/16/14</b>

[Redacted]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
- ATRES Series will replace La Familia Cosmovision on Latino View channel 257
- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[Redacted]



[Redacted]  
NORTH MANKATO MN 56003-[Redacted]

[Redacted]

[Redacted]

October 27, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003-[Redacted]

**Total Due by 11/16/14**

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]



October 28, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/17/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Account Update** - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$66.98 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Again, thank you for your business. It is our pleasure to serve you.



[REDACTED]

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

October 28, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/17/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 17, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/06/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Promotion Discount** - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

When you signed up for new Charter service, you received a discounted promotional rate on your bill. Although the discounted rate for the first part of your promotion is about to end, Charter is pleased to provide you with a new discount off standard pricing for an additional 12 months, beginning with next month's statement.

Thank you again for your business. It is our pleasure to serve you.



[REDACTED]  
[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

October 17, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/06/14** [REDACTED]  
Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 25, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/18/14
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** -  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]



[REDACTED]

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

October 25, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 6, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/26/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003-

[REDACTED]

[REDACTED]

November 6, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-

**Total Due by 11/26/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/13/14</b>	[REDACTED]

[REDACTED]

### Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

October 24, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/13/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 23, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received / Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/13/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



October 23, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 18, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/07/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003 [REDACTED]

[REDACTED]

[REDACTED]

October 18, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Total Due by 11/07/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 3, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received Thank You	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/23/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]



[REDACTED]

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

November 3, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

**Total Due by 11/23/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Partial Month Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/12/14

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

October 23, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/12/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 6, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/26/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-

[REDACTED]

[REDACTED]

November 6, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-

**Total Due by 11/26/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received -Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 11/13/14</b>	

[REDACTED]

### Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003

October 24, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 11/13/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received - Thank You!	[Redacted]
Remaining Balance	[Redacted]
Charter Spectrum TV™	[Redacted]
Charter Spectrum Internet™	[Redacted]
Charter Spectrum Voice™	[Redacted]
Other Charges	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges	[Redacted]
<b>Total Due by 11/13/14</b>	[Redacted]

[Redacted]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- Multimedios TV HD will launch on Latino View channel 852
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[Redacted]



[Redacted]

NORTH MANKATO MN 56003-

[Redacted]

[Redacted]

October 24, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003-

**Total Due by 11/13/14**

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]



November 14, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003-[Redacted]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
Past Due Balance - Due Now
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges Due By 12/04/14
<b>Total Due*</b>

[Redacted]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- Multimedios TV HD will launch on Latino View channel 852
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[Redacted]  
MANKATO MN 56003-[Redacted]  
[Redacted]  
[Redacted]

November 14, 2014

Account: [Redacted]  
Phone Number: [Redacted]  
Service at [Redacted]  
MANKATO MN 56003-[Redacted]

**Total Due** \_\_\_\_\_ \$ [Redacted]  
Amount you are enclosing \_\_\_\_\_ \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149  
[Redacted]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/13/14</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup**  
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

October 24, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/13/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 5, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003-4

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received (Thank You!)	[Redacted]
Adjustments	[Redacted]
<b>Remaining Balance</b>	[Redacted]
Charter Spectrum TV™	[Redacted]
Charter Spectrum Internet™	[Redacted]
Charter Spectrum Voice™	[Redacted]
Other Charges	[Redacted]
One-Time Charges	[Redacted]
Partial Month Charges	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges	[Redacted]
<b>Total Due by 11/25/14</b>	[Redacted]

[Redacted]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[Redacted]



[Redacted]

[Redacted]  
MANKATO MN 56003

November 5, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003

**Total Due by 11/25/14**

Amount you are enclosing \$ [Redacted]

[Redacted]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]

[Redacted]



October 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received (Thank You!)	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/16/14</b>	[REDACTED]

[REDACTED]

### Charter News

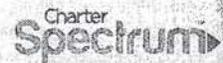
Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

October 27, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/16/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 7, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/27/14</b>	[REDACTED]

[REDACTED]

### Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-

[REDACTED]

November 7, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-

**Total Due by 11/27/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 2, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003-[Redacted]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received - Thank You!	[Redacted]
Remaining Balance	[Redacted]
Charter Spectrum TV™	[Redacted]
Charter Spectrum Internet™	[Redacted]
Charter Spectrum Voice™	[Redacted]
Other Charges	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges	[Redacted]
<b>Total Due by 11/22/14</b>	[Redacted]

[Redacted]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[Redacted]



[Redacted]

[Redacted]

NORTH MANKATO MN 56003-[Redacted]

[Redacted]

[Redacted]

November 2, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003-[Redacted]

**Total Due by 11/22/14**

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges
<b>Total Due by 11/13/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



NORTH MANKATO MN 56003-

October 24, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003-

**Total Due by 11/13/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received (Thank You!)	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/16/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003

[REDACTED]

[REDACTED]

October 27, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by 11/16/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 9, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/29/14</b>	[REDACTED]

[REDACTED]

**Charter News**

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



[REDACTED]



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003

[REDACTED]

[REDACTED]

November 9, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/29/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 28, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/17/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** -  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

October 28, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

**Total Due by 11/17/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 3, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received	[REDACTED]
Past Due Balance - Due Now	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Current Charges Due By 11/23/14	[REDACTED]
<b>Total Due</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



November 3, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 11/13/14**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** -  
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



NORTH MANKATO MN 56003-

October 24, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003-

**Total Due by 11/13/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Internet
Charter Phone
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/21/14</b>

[REDACTED]

**Charter News**

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

[REDACTED]



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

November 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/21/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 10, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/30/14</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[Redacted]

[Redacted]

NORTH MANKATO MN 56003-

[Redacted]

[Redacted]

November 10, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003-

**Total Due by 11/30/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]



October 17, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
YOUR AUTO PAY WILL BE PROCESSED 11/07/14
<b>Total Due by Auto Pay</b>

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Welcome to a bigger, faster, more powerful world!**  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum) . Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

October 17, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

**Total Due by Auto Pay**

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



November 14, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003-

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
<b>Current Charges</b>

**Total Due by 12/04/14**

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- Multimedios TV HD will launch on Latino View channel 852
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 14, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003-

**Total Due by 12/04/14**

Amount you are enclosing \$

NORTH MANKATO MN 56003-

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



December 17, 2013  
Account:  
Phone Number:  
Security Code:  
Service At



MANKATO MN 56003-

**Contact Us**

visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received
<b>Remaining Balance</b>
Charter TV®
Charter Internet®
Charter Phone®
Other Charges
One-Time Charges
Taxes, Fees and Charges
Current Charges

**Total Due by 01/06/14**

**Charter News**

**Important TV Update** - Due to rising programming costs, effective January 1, 2014, pricing will be adjusted for:

- Broadcast TV Surcharge, which reflects charges assessed to Charter by broadcast TV stations, from \$2.15 to \$3.50.

**Important Update** - Effective with your next billing statement, pricing will be adjusted for:

- Set-top Box, including Interactive Guide Services from \$5.99 to \$6.99

Customers with services currently on a promotional rate will not see a change in this portion of their fee during the promotional period.

**Wall Fish Installation** - Effective January 1, 2014, Customers installing Charter TV service may elect to have outlets installed via a "wall fish" to hide wiring. A standard wall fish will be \$50.00. For a non-standard (custom) wall fish, the standard wall fish charge applies for the first 60 minutes, then the Hourly Labor Charge applies for each additional 15 minutes.



December 17, 2013

Account:  
Phone Number:  
Service at



MANKATO MN 56003-



NORTH MANKATO MN 56003-



**Total Due by 01/06/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At



MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Adjustments
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/16/14</b>



**Charter News**

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 961 - 970, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.



NORTH MANKATO MN 56003-

October 27, 2014

Account:  
Phone Number:  
Service at



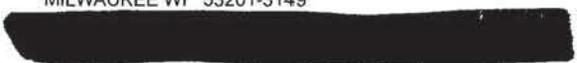
MANKATO MN 56003-

**Total Due by 11/16/14**

Amount you are enclosing \$



CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





October 27, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

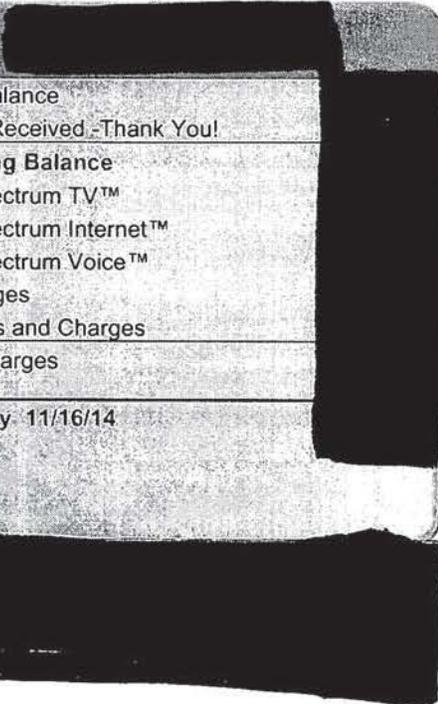


MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/16/14</b>



**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup -**  
Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

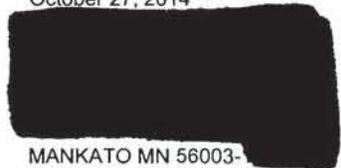
- mun2 will launch on Digi Tier 1 channel 286
- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
- Mexico 22 HD will launch on Latino View channel 851
- Multimedios TV HD will launch on Latino View channel 852
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



NORTH MANKATO MN 56003

October 27, 2014

Account:  
Phone Number:  
Service at



MANKATO MN 56003

**Total Due by 11/16/14**

Amount you are enclosing \$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149





November 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003-

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Past Due Balance - Due Now
Charter Spectrum Internet™
Charter Spectrum Voice™
One-Time Charges
Current Charges Due By 12/02/14
<b>Total Due</b>

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



NORTH MANKATO MN 56003-

November 12, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003-

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



November 13, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received - Thank You!	[Redacted]
Past Due Balance - Due Now	[Redacted]
Charter Spectrum TV™	[Redacted]
Charter Spectrum Internet™	[Redacted]
One-Time Charges	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges Due By 12/03/14	[Redacted]
<b>Total Due</b>	[Redacted]

[Redacted]

### Charter News

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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[Redacted]

NORTH MANKATO MN 56003

[Redacted]

[Redacted]

November 13, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003

**Total Due**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]



November 12, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 12/02/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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- El Rey will launch on Digi Tier 1 channel 218 and 885 in HD
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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

November 12, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 12/02/14**

Amount you are enclosing \$ [REDACTED]

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[Redacted]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[Redacted]
Payments Received: Thank You!	[Redacted]
Remaining Balance	[Redacted]
Charter TV®	[Redacted]
Charter Spectrum Internet™	[Redacted]
Charter Spectrum Voice™	[Redacted]
Taxes, Fees and Charges	[Redacted]
Current Charges	[Redacted]
<b>Total Due by 11/13/14</b>	[Redacted]

[Redacted]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** -  
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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[Redacted]

[Redacted]

NORTH MANKATO MN 56003

October 24, 2014

Account:  
Phone Number:  
Service at

[Redacted]  
MANKATO MN 56003

**Total Due by 11/13/14**

Amount you are enclosing \$ [Redacted]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[Redacted]

[Redacted]



June 3, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [www.charter.com](http://www.charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter TV®
Charter Internet®
Charter Phone®
Taxes, Fees and Charges
Current Charges
<b>Total Due by 06/23/14</b>

[REDACTED]

[REDACTED]

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Tip of the Month: Self Help** - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit [charter.net/tips](http://charter.net/tips).

[REDACTED]



June 3, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003

**Total Due by 06/23/14**

Amount you are enclosing

\$

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003

**Contact Us**  
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call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received / Thank You!	
Remaining Balance	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees and Charges	
Current Charges	
<b>Total Due by 11/13/14</b>	

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup**  
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 24, 2014



Account:  
Phone Number:  
Service at

MANKATO MN 56003

**Total Due by 11/13/14**

Amount you are enclosing

\$

NORTH MANKATO MN 56003

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received, Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/12/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

October 23, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/12/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 24, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/13/14</b>	[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

ARLENE GLASER  
601 CENTER ST  
NORTH MANKATO MN 56003-3705

[REDACTED]

[REDACTED]

October 24, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-

**Total Due by 11/13/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 5, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
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call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
Remaining Balance
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges
<b>Total Due by 11/25/14</b>

[REDACTED]

**Charter News**

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

SARA SNEER  
627 GRANT AVE  
NORTH MANKATO MN 56003-2942

[REDACTED]

[REDACTED]

November 5, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/25/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 18, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003-

**Contact Us**  
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call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance
Payments Received - Thank You!
<b>Remaining Balance</b>
Charter Spectrum TV™
Charter Spectrum Internet™
Charter Spectrum Voice™
Other Charges
Taxes, Fees and Charges
Current Charges

Total Due by 11/07/14

**Charter News**

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum) . Welcome to Charter Spectrum.

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



NORTH MANKATO MN 56003-

October 18, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003-

**Total Due by 11/07/14**

Amount you are enclosing

\$

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/12/14</b>	[REDACTED]

[REDACTED]

**Charter News**

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

October 23, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at  
MANKATO MN 56003-[REDACTED]

**Total Due by 11/12/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 12, 2014

**Auto Pay Notice**

Account:

Phone Number:

Security Code:

Service At

MANKATO MN 56003

**Contact Us**

visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

**Summary**

Previous Balance

Payments Received - Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 12/03/14

Total Due by Auto Pay

**Charter News**

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



November 12, 2014

Account:

Phone Number:

Service at

MANKATO MN 56003

**Total Due by Auto Pay**

NORTH MANKATO MN 56003

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 21, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/12/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

### Charter News

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[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003

October 21, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



November 1, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003 [REDACTED]

**Contact Us**  
visit us at [charter.com](http://charter.com) or call  
1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
<b>Remaining Balance</b>	[REDACTED]
Charter TV®	[REDACTED]
Charter Internet®	[REDACTED]
Charter Phone®	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/21/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- ATRES Series HD will launch on Latino View channel 865
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]

November 1, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003 [REDACTED]



[REDACTED]

[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

[REDACTED]

[REDACTED]

**Total Due by 11/21/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003-[REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/12/14</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



October 23, 2014  
Norman Prins

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003-[REDACTED]

[REDACTED]  
NORTH MANKATO MN 56003-[REDACTED]

[REDACTED]

[REDACTED]

**Total Due by 11/12/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 23, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO-PAY WILL BE PROCESSED 11/13/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important Information about your Channel Lineup - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
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- Multimedios TV HD will launch on Latino View channel 852
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- ATRES Series HD will launch on Latino View channel 865
- FOX Sports 2 on channel 408 and 812 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]  
[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

October 23, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149  
[REDACTED]



November 12, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 12/03/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**Important Information about your Channel Lineup** - Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 286
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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003

[REDACTED]

[REDACTED]

November 12, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 25, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/15/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

**\$39.99 Spectrum TV** - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

**Tip of the Month - Primetime On Demand** - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. **IT'S EASY TO USE!** Press the On Demand button on your remote, go to channel 1 or visit [charter.net/ondemand](http://charter.net/ondemand) to learn more.



[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003

[REDACTED]

[REDACTED]

October 25, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 23, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	
Payments Received - Thank You	
<b>Remaining Balance</b>	
Charter Spectrum TV™	
Charter Spectrum Internet™	
Charter Spectrum Voice™	
Other Charges	
Taxes, Fees, and Charges	
Current Charges	
<b>Total Due by 11/12/14</b>	

### Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

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October 23, 2014

Account:  
Phone Number:  
Service at

MANKATO MN 56003

**Total Due by 11/12/14**

Amount you are enclosing \$

NORTH MANKATO MN 56003

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149



October 20, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received - Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
<b>Total Due by 11/09/14</b>	

[REDACTED]

### Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!  
-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit [charter.com/spectrum](http://charter.com/spectrum). Welcome to Charter Spectrum.

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[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003 [REDACTED]

[REDACTED]

[REDACTED]

October 20, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
NORTH MANKATO MN 56003 [REDACTED]

**Total Due by 11/09/14**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]



October 17, 2014  
Auto Pay Notice  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO PAY WILL BE PROCESSED 11/07/14	
Total Due by Auto Pay	[REDACTED]

[REDACTED]

### Charter News

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[REDACTED]  
[REDACTED]  
NORTH MANKATO MN 56003

October 17, 2014

Account: [REDACTED]  
Phone Number: [REDACTED]  
Service at [REDACTED]  
MANKATO MN 56003

**Total Due by Auto Pay** [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 26, 2014  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received (Thank You!)	[REDACTED]
Past Due Balance / Due Now	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
One-Time Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges Due By 11/15/14	[REDACTED]
<b>Total Due</b>	[REDACTED]

[REDACTED]

### Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select



October 26, 2014

Account:  
Phone Number:  
Service at

[REDACTED]

MANKATO MN 56003-3836

[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003

[REDACTED]

**Total Due**

Amount you are enclosing \$ [REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]



October 28, 2014  
**Auto Pay Notice**  
Account:  
Phone Number:  
Security Code:  
Service At

[REDACTED]  
MANKATO MN 56003

**Contact Us**  
visit us at [charter.com/spectrum](http://charter.com/spectrum) or  
call 1-888-GET-CHARTER (1-888-438-2427)

Summary	
Previous Balance	[REDACTED]
Payments Received -Thank You!	[REDACTED]
Remaining Balance	[REDACTED]
Charter Spectrum TV™	[REDACTED]
Charter Spectrum Internet™	[REDACTED]
Charter Spectrum Voice™	[REDACTED]
Other Charges	[REDACTED]
Taxes, Fees and Charges	[REDACTED]
Current Charges	[REDACTED]
YOUR AUTO-PAY WILL BE PROCESSED 11/18/14	
<b>Total Due by Auto Pay</b>	[REDACTED]

[REDACTED]

### Charter News

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- FX Movie Channel on channel 164 and 860 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

[REDACTED]



October 28, 2014

Account:  
Phone Number:  
Service at

[REDACTED]  
MANKATO MN 56003

[REDACTED]

[REDACTED]

NORTH MANKATO MN 56003

[REDACTED]

**Total Due by Auto Pay**

[REDACTED]

CHARTER COMMUNICATIONS  
PO BOX 3149  
MILWAUKEE WI 53201-3149

[REDACTED]

[REDACTED]